



[Updated on 30.09.2020]

List of customs authorities' contact points responsible for the exchange of information
referred to in Article 3(2) of Commission Delegated Regulation (EU) 2016/341 of 17
December 2015

MEMBER STATE	CONTACT POINT(S)
AUSTRIA	Name: Competence Center Zoll- und Verbrauchsteuerverfahren Identifier: 530200 Address: Zollamt Linz Wels Außenstelle Schärding Gerichtsplatz 2 4780 Schärding Österreich Phone number: +43 (0) 50233735 Mailbox : CC-ZV.national-contactpoint-authorisations@bmf.gv.at
BELGIUM	•Questions concerning general customs legislation: - da.eos.dd.ac@minfin.fed.be (French); - da.oed.dd.ca@minfin.fed.be (Dutch). •Questions concerning general info: - becustoms@minfin.fed.be. •Questions concerning the area's BTI, Common Customs Tariff and tariff classification of goods, Value of goods for customs purposes, Verification, Banana weighing certificates and End use:

	- da.oeo.dt.ca@minfin.fed.be. •Questions concerning the application of authorisations: - da.klama.cdms@minfin.fed.be
BULGARIA	•Authorisation for the simplification of the determination of amounts being part of the customs value of goods: Address: National Customs Agency Sofia 1202 47 G.S. Rakovski Str. Contact Persons: Albena Dimitrova Alexander Georgiev Phone number: +359 2 9859 4280 +359 2 9859 4148 Fax number: +359 2 9859 4062 Mail box: albena.dimitrova@customs.bg alexander.georgiev@customs.bg •Authorisation for Authorised Weigher of Bananas: Address: National Customs Agency Sofia 1202 47 G.S. Rakovski Str. Contact Person: Ralica Marinkova Phone number: +359 2 9859 4451 Fax number: +359 2 9859 4062 Mail box: ralica.marinkova@customs.bg •Authorisation for comprehensive guarantee: Address: National Customs Agency Sofia 1202 47 G.S. Rakovski Str. Contact Persons: Mihaela.Petrova Polina Pavlova Phone number: +359 2 9859 4327 +359 2 9859 4261 Fax number: +359 2 9859 4215 Mail box: Mihaela.Petrova@customs.bg Polina.Pavlova@customs.bg •Authorisation for the operation of temporary storage facilities: Address: National Customs Agency Sofia 1202

	47 G.S. Rakovski Str. Contact Persons: Elenka Petrova Maria Pashova Phone number: +359 2 9859 4218 +359 2 9859 4437 Fax number: +359 2 9859 4215 Mail box: Elenka.Petrova@customs.bg Maria.Pashova@customs.bg •Authorisation for centralised clearance: Address: National Customs Agency Sofia 1202 47 G.S. Rakovski Str. Contact Persons: Elenka Petrova Vasilka Tochkova Stanka Nikleva-Anguelova Phone number: +359 2 9859 4218 +359 2 9859 4067 +359 2 9859 4217 Fax number: +359 2 9859 4215 +359 2 9859 4066 Mail box: Elenka.Petrova@customs.bg Vasilka.Tochkova@customs.bg Stanka.Nikleva@Customs.bg •Authorisations for special procedures other than transit: Address: National Customs Agency Sofia 1202 47 G.S. Rakovski Str. Contact Persons: Dinamir Krumov Tsveta Lukina Iliana.Djurova Elisaveta Kostadinova Phone number: +359 2 9859 4265 +359 2 9859 4343 +359 2 9859 4391 +359 2 9859 4392 Fax number: +359 2 9859 4215 Mail box: Dinamir.Krumov@customs.bg Tsveta.Lukina@customs.bg Iliana.Djurova@customs.bg Elisaveta.Kostadinova@Customs.bg SP_SINGLE@customs.bg
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	•Authorisations for Authorised Economic Operator: Address: National Customs Agency Sofia 1202 47 G.S. Rakovski Str. Contact Persons: Elenka Petrova Stanka Nikleva-Anguelova Plamen Pavlov Krasimir Koevski Phone number: +359 2 9859 4218 +359 2 9859 4217 +359 2 9859 4636 +359 2 9859 4101 Fax number: +359 2 9859 4215 +359 2 9859 4066 Mail box: helpdesk.AEO@customs.bg
CROATIA	Carinska uprava Republike Hrvatske Središnji ured Alexandera von Humboldta 4a 10 000 ZAGREB Mailbox: single.authorisations@carina.hr
CZECH REPUBLIC	On guarantees management: Mailbox: GMS@cs.mfcr.cz Address: Centralised Guarantee Office Customs Office for South-Bohemian Region Kasarenska 6/1473 CZ - 37021 Ceske Budejovice Czech Republic.
CYPRUS	Evi Kamenou (ekamenou@customs.mof.gov.cy) Ioanna Georgiade (igeorgiade@customs.mof.gov.cy)

	Lambrini Panaou (lpanaou@customs.mof.gov.cy)
DENMARK	Toldstyrelsen (Danish Customs Agency) E-mail: eutk-infoudveksling@toldst.dk
ESTONIA	tollitsused@emta.ee
FINLAND	Tullin lupakeskus PL 56 90401 Oulu Finland Mailbox: lupakeskus@tulli.fi
FRANCE	Direction Générale des Douanes et Droits Indirects 11, Rue des Deux Communes 93100 Montreuil Cedex France Mailbox: dg-comint1@douane.finances.gouv.fr
GERMANY	Arbeitsgebiet Einzige Bewilligungen Address: Hauptzollamt Nürnberg Sachgebiet B - Arbeitsgebiet Einzige Bewilligungen - Frankenstraße 208 DE-90461 Nürnberg Phone number: 0049 (0)911 9463-1366 Fax number: 0049 (0)911 9463-1399 Mailbox: zeb.hza-nuernberg@zoll.bund.de
GREECE	•As a focal point (including transit authorizations): Ministry of Finance General Secretariat of Public Revenue DG Customs & Excise Customs Procedures Directorate

	Address: Karageorgi Servias 10, 10184 Athens, Greece Mailbox: d19diadi@otenet.gr Phone number.: +30-210-6987440 / +30-210-6987434 •For decisions regarding special procedures (except for transit): Ministry of Finance General Secretariat of Public Revenue DG Customs & Excise Directorate for Tariff Issues and Special Procedures Address: Karageorgi Servias 10, 10184 Athens, Greece Mailbox: ipr@otenet.gr Phone number: +30-210-6987508 / +30-210-6987507
HUNGARY	National Tax and Customs Administration Central Management Customs Department Address: H-1095 Budapest, Mester str. 7. Postal address: H-1373 Budapest, Po. Box: 561 Phone number: +36-1-456-9523; Fax number: +36-1-210-0201; Mailbox: ki.vfo@nav.gov.hu
IRELAND	Economic Procedures, Authorisations & Reliefs Unit, Corporate Affairs & Customs Division, Irish Tax and Customs. Contact person: Breda Kennedy DDI - +353 67 63109 Mailbox: breda.kennedy01@revenue.ie
ITALY	- Legislation: adm.normativa@adm.gov.it - Guarantees management: dir.dogane.risorseproprie@adm.gov.it - Customs procedures: dir.dogane.regimi@adm.gov.it Agenzia delle Dogane e dei Monopoli Direzione Centrale Legislazione e Procedure Doganali Ufficio Contabilità dei Diritti Doganali e Tutela Interessi Finanziari della UE Via Mario Carucci, 71 – 00143 ROMA
LATVIA	MP.lietvediba@vid.gov.lv

LITHUANIA	Customs Department under the Ministry of Finance of the Republic of Lithuania Contact Person: Ms Rūta Petkevičiūtė Phone number: + 370 5 212 1487 Fax number: + 370 5 261 7113 Mailbox: ruta.petkeviciute@lrmuitine.lt
NETHERLANDS	Belastingdienst/Douane Rotterdam Rijnmond - Unit of Expertise Single Authorisations Fax: +31 88 153 44 30 E-mail : douane.ecgov@belastingdienst.nl Contact Persons: R. (Djin) Ramdat (r.ramdat@belastingdienst.nl) Phone number: +31 88 153 19 11 Jaap van der Kooij (j_van_der_kooij@belastingdienst.nl) Phone number: +31 88 153 19 78 Leo van Leijenhorst (lh.van.leijenhorst@belastingdienst.nl) Phone number: +31 88 153 20 69
POLAND	Izba Celna we Wrocławiu Wydział Międzynarodowej Pomocy Administracyjnej Customs Chamber in Wroclaw International Administrative Assistance Unit ul. Hercena 11 50-950 Wrocław Polska /Poland Phone numbers: (+48 71) 370 54 97 (English) (+48 71) 370 54 13 (English) (+48 71) 370 54 78 (German) Fax number: (+48 71) 372 41 55 Mail box: impw@wro.mofnet.gov.pl ipcx@wro.mofnet.gov.pl
PORTUGAL	[Any formal contact via e-mail should be done, simultaneously, to the Service/Unit and the contact person(s) concerned] •Applications and authorisations relating to simplification for the determination of amounts being part of the customs value of goods: - Direção de Serviços de Tributação Aduaneira/Divisão da Dívida Aduaneira, Valor Aduaneiro e Origens E-mail: dsta@at.gov.pt

	Telephone: +351218813765 - Mrs. Cristina Neves Adelino E-mail: cristina.neves.adelino@at.gov.pt Telephone: +351218813775 •Applications and authorisations relating to comprehensive guarantees, including possible reduction or waiver: - Direção de Serviços de Tributação Aduaneira/Divisão da Dívida Aduaneira, Valor Aduaneiro e Origens (deferment of payment) E-mail: dsta@at.gov.pt Telephone: +351218813765 - Mr. Pedro Rocha (deferment of payment) E-mail: pedro.lino.rocha@at.gov.pt Telephone: +351218813783 - Direção de Serviços de Regulação Aduaneira (special procedures, including transit) E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mr. Paulo Couto (special procedures other than transit) E-mail: Paulo.Monteiro.Couto@at.gov.pt Telephone: +351218813939 - Mr. Pedro Barreto (Transit) E-mail: Pedro.Salvacao.Barreto@at.gov.pt Telephone: +351218813902 •Applications and authorisations for deferment of the payment of duty payable, as far as the permission is not granted in relation to a single operation: - Direção de Serviços de Tributação Aduaneira/Divisão da Dívida Aduaneira, Valor Aduaneiro e Origens E-mail: dsta@at.gov.pt Telephone: +351218813765 - Mr. Pedro Rocha E-mail: pedro.lino.rocha@at.gov.pt Telephone: +351218813783 •Applications and authorisations for operation of temporary storage facilities as referred to in Article 148 of the Code: - Direção de Serviços de Regulação Aduaneira/Divisão de Regimes
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	Aduaneiros E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Cristina Carvalho E-mail: Cristina.Almeida.Carvalho@at.gov.pt Telephone: +351218813888 •Applications and authorisations for regular shipping services: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Isabel Santos E-mail: Isabel.Silva.Santos@at.gov.pt Telephone: +351218813913 - Mrs. Anabela Carvalho E-mail: Anabela.Vaz.Carvalho@at.gov.pt Telephone: +351218813942 •Applications and authorisations for authorised issuer: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Isabel Santos E-mail: Isabel.Silva.Santos@at.gov.pt Telephone: +351218813913 •Applications and authorisations for the use of simplified declaration: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Carla Filipe E-mail: Carla.Simoes.Filipe@at.gov.pt Telephone: +351218813887 - Mr. Ricardo de Deus E-mail: Ricardo.Silva.Deus@at.gov.pt Telephone: +351218813909 •Applications and authorisations for centralised clearance:
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	- Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Carla Filipe E-mail: Carla.Simoes.Filipe@at.gov.pt Telephone: +351218813887 - Mr. Ricardo de Deus E-mail: Ricardo.Silva.Deus@at.gov.pt Telephone: +351218813909 •Applications and authorisations for entry in declarant's records: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Carla Filipe E-mail: Carla.Simoes.Filipe@at.gov.pt Telephone: +351218813887 - Mr. Ricardo de Deus E-mail: Ricardo.Silva.Deus@at.gov.pt Telephone: +351218813909 •Applications and authorisations for self-assessment: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Carla Filipe E-mail: Carla.Simoes.Filipe@at.gov.pt Telephone: +351218813887 - Mr. Ricardo de Deus E-mail: Ricardo.Silva.Deus@at.gov.pt Telephone: +351218813909 •Applications and authorisations for the status of authorised weigher of bananas: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Ana Paula Mendes da Silva
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	E-mail: Ana.Mendes.Silva@at.gov.pt Telephone: +351218813891 •Applications and authorisations for the use of inward processing: - Direção de Serviços de Regulação Aduaneira/Divisão de Regimes Aduaneiros E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Cristina Carvalho E-mail: Cristina.Almeida.Carvalho@at.gov.pt Telephone: +351218813888 •Applications and authorisations for the use of outward processing: - Direção de Serviços de Regulação Aduaneira/Divisão de Regimes Aduaneiros E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Cristina Carvalho E-mail: Cristina.Almeida.Carvalho@at.gov.pt Telephone: +351218813888 •Applications and authorisations for the use of end use: - Direção de Serviços de Regulação Aduaneira/Divisão de Regimes Aduaneiros E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Ana Isabel Pires E-mail: Ana.Sousa.Pires@at.gov.pt Telephone: +351218813906 •Applications and authorisations for the use of temporary admission: - Direção de Serviços de Regulação Aduaneira/Divisão de Regimes Aduaneiros E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Cristina Carvalho E-mail: Cristina.Almeida.Carvalho@at.gov.pt Telephone: +351218813888 •Applications and authorisations for the operation of storage facilities for customs warehousing: - Direção de Serviços de Regulação Aduaneira/Divisão de Regimes
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	Aduaneiros E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Cristina Carvalho E-mail: Cristina.Almeida.Carvalho@at.gov.pt Telephone: +351218813888 •Applications and authorisations for the status of authorised consignee for TIR operations: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mr. Pedro Barreto E-mail: Pedro.Salvacao.Barreto@at.gov.pt Telephone: +351218813902 •Applications and authorisations for the status of authorised consignor for Union transit: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mr. Pedro Barreto E-mail: Pedro.Salvacao.Barreto@at.gov.pt Telephone: +351218813902 •Applications and authorisations for the status of authorised consignee for Union transit: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mr. Pedro Barreto E-mail: Pedro.Salvacao.Barreto@at.gov.pt Telephone: +351218813902 •Applications and authorisations for the use of seals of special type: dg-e3-transit@douane.finances.gouv.fr •Applications and authorisations for the use of a transit declaration with reduced dataset: - Direção de Serviços de Regulação Aduaneira/Divisão de
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	Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mr. Pedro Barreto E-mail: Pedro.Salvacao.Barreto@at.gov.pt Telephone: +351218813902 •Applications and authorisations for the use of an electronic transport document as customs declaration: - Direção de Serviços de Regulação Aduaneira/Divisão de Circulação de Mercadorias E-mail: dsra@at.gov.pt Telephone: +351218813890 - Mrs. Ana Couto E-mail: Ana.Freitas.Couto@at.gov.pt Telephone: +351218813872
ROMANIA	ANAF- Direcția Generală a Vămlor Str. Alexandru Ivasiuc, nr. 34-40, bloc 5 Sector 6, București Romania Phone number: 004021 315 58 58 Fax number: 004021 313 82 51 Mailbox: vama@customs.ro •Authorisations for the use of special procedures [inward processing, outward processing, customs warehouse and temporary admission]: Contact Persons: Adriana Strugaru (adriana.strugaru@customs.rom) Phone number: 0040213155858 Fax number: 0040213138251 Mariana Popa (marina.popa@customs.rom) Phone number: 0040213155858 Fax number: 0040213138251 •Authorisations for the end-use: Contact Persons: Valeria Ureche (valeria.ureche@customs.ro) Phone number: 0040213155858 Fax number: 0040213138251 Adriana Strugaru (adriana.strugaru@customs.rom) Phone number: 0040213155858 Fax number: 0040213138251 •Authorisations for temporary storage:

	Contact Persons: Sorin Ipaté (sorin.ipate@customs.ro) Phone number: 0040213155858 Fax number: 0040213138251 Andreea Birsan (andreea.birsan@customs.ro) Phone number: 0040213155858 Fax number: 0040213138251 •Authorisations for the use of the common/Union transit procedure based on an electronic manifest for goods carried by air: Contact Person: Fronea Monica Gabriela (monica.fronea@customs.ro) Phone number: 0040213102977 Fax number: 0040213102778 •Authorisations for the use of the Union transit procedure based on an electronic manifest for goods carried by sea: Contact Person: Popescu Viorel Aristica (viorel.popescu@customs.ro) Phone number: 0040213102778 Fax number: 0040213102778 •Authorisations for SASP and centralised clearance: Contact Persons: Dicu Anne-Marie (annemarie.dicu@customs.ro) Phone number: 0040213155858 Fax number: 0040213138251 Vasilica Pop (liliana.pop@customs.ro) Phone number: 0040213155858 Fax number: 0040213138251 •Authorisations for the use of comprehensive guarantee: Contact Persons: Claudia Ghita (claudia.ghita@customs.ro) Phone number: 0040213155858 Fax number: 0040213138251 Rodica Gutuleanu (rodica.gutuleanu@customs.ro) Phone number: 0040213155858 Fax number: 0040213138251
SLOVAKIA	Financial Directorate of the Slovak Republic Tax and Customs Section Customs Division Mierova 23 815 11 BRATISLAVA Phone number: +421.2.4827.32.01

	Fax number: +421.2.4342.12.26 Mailbox: zuzana.soukupova@financnasprava.sk
SLOVENIA	Financial Administration of Republic of Slovenia General Financial Directorate Šmartinska 55 1523 Ljubljana Slovenia Contact person: Barbara Balaban Phone number: +386 1 478 3886 Fax number: + 386 1 478 3900 Mailbox: aeo.fu@gov.si barbara.balaban@gov.si
SWEDEN	Electronic communication: aeo.adm.stod@tullverket.se Paper based: Tullverket Box 27311 102 54 Stockholm Sweden
UNITED KINGDOM	On comprehensive guarantee: Mailbox: customs-comprehensive-guarantee-team.ccto@hmrc.gsi.gov.uk Policy enquiries: CCG.customspolicy@hmrc.gsi.gov.uk