



EUROPEAN COMMISSION

PROTECTION OF YOUR PERSONAL DATA

This privacy statement provides information about the processing and the protection of your personal data.

Processing operation: Proof of Union Status (PoUS) System.

Data Controller: Customs administrations in the Member States.

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1. Introduction

The European Commission (hereafter ‘the Commission’) is committed to protect your personal data and to respect your privacy. The Commission collects and further processes personal data pursuant to [Regulation \(EU\) 2018/1725](#) of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data (repealing Regulation (EC) No 45/2001).

This privacy statement explains the reason for the processing of your personal data, the way we collect, handle and ensure protection of all personal data provided, how that information is used and what rights you have in relation to your personal data. It also specifies the contact details of the responsible Data Controller with whom you may exercise your rights, the Data Protection Officers.

The processing of personal data occurs by the Customs Authorities of Member States (MSs), acting as controllers, hereafter referred to as "we" or "us" or "ours."

Where we refer throughout the document to "you" or "yours" as the data subject, referring to the economic operator and other persons.

With the *PoUS system*, we, acting as controllers, process your personal data and enable you access to the PoUS System using a Trader Portal. The Commission acts on behalf of us as processor.

We collect this data to identify you as a user and enable you access to the PoUS system, to exchange standardised information concerning the proof endorsement and registration requests as well as the proof presentation at arrival and provide you the possibility to receive notifications from this customs system.

Moreover, access to the PoUS system is done via the EU Customs Trader Portal (EUCTP), which is a single point of access for the different electronic systems.

2. Why and how do we process your personal data?

DG TAXUD collects and uses your personal data for the following purposes:

- Authentication and authorisation to access the PoUS STP via EU Customs Trader Portal;
- Exchange and storage of proofs of the customs status of Union goods in the form of T2L/T2LF data and the customs goods manifest (CGM) which are endorsed and/or registered in one MS and presented in another MS, when the goods are brought back to the customs territory of the EU after leaving it temporarily and presented to customs, article 119(3) UCC DA.

Your personal data will ***not*** be used for automated decision-making including profiling.

3. On what legal ground(s) do we process your personal data

The Union Customs Code (UCC) in article 16(1) establishes the need to create and develop the electronic systems and more specifically, article 194 UCC/IA defines the creation of an electronic system for the exchange and storage of information relating to the proof of the customs status of Union goods.

Common data requirements for proof of the customs status of Union goods can be found in Annex B Columns E1 and E2 UCC/DA.

The processing is lawful and necessary for compliance with a legal obligation to which we are subject. You have given consent to the processing of your personal data for one or more specific purposes.

We are authorised to process your personal data because:

- (a) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority;
- (b) processing is necessary for compliance with legal obligation to which we are subject;

4. Which personal data do we collect and further process?

Personal data in this context means any information relating to you, as an identified or identifiable natural person. The following (categories of) personal data are being processed for you:

- First and last name;
- Address;
- Name of the trader, company or undertaking;
- E-mail address;
- Economic Operator's Registration and Identification number (EORI).

Your personal data are obtained either directly or indirectly.

- Directly

Your personal data are directly requested and obtained from you.

- Indirectly

Your personal data has been obtained by the EORI system and authenticated via the Uniform User Management and Digital Signature system (UUM&DS).

5. How long do we keep your personal data?

DG TAXUD only keeps your personal data for the time necessary to fulfil the purpose of collection or further processing.

The principles of the retention period are laid down in Article 51 of the Union Customs Code, where it is mentioned that the information must be kept for, at least, three years after the end date of the authorisation. This rule is implemented in the PoUS system. However, the maximum period of retention is not yet implemented as an agreement must be reached.

6. How do we protect and safeguard your personal data?

In order to protect your personal data, the Commission has put in place a number of technical and organisational measures in place. Technical measures include appropriate actions to address online security, risk of data loss, alteration of data or unauthorised access, taking into consideration the risk presented by the processing and the nature of the personal data being processed. Organisational measures include restricting access to the personal data solely to authorised persons with a legitimate need to know for the purposes of this processing operation. We implemented, amongst other, but not limited to, the following security measures:

Authentication and authorisation are ensured by the Uniform User Management and Digital Signature system (UUM&DS). This system is protected by firewalls and provides limited access to encrypted user data.

All data in electronic format (e-mails, documents, uploaded batches of data etc.), are stored, on our behalf, either on the servers of the European Commission or of its contractors; the operations of which abide by the European Commission's security decision of 10 January 2017 (EU, Euratom) 2017/46 concerning the security of information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of us or the Commission, and by the confidentiality obligations deriving from the transposition of Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

All personal data in electronic format (e-mails, documents, databases, uploaded batches of data, etc.) are stored either on the servers of the European Commission. All processing operations are carried out pursuant to the [Commission Decision \(EU, Euratom\) 2017/46](#) of 10 January 2017 on the security of communication and information systems in the European Commission.

The Commission's contractors are bound by a specific contractual clause for any processing operations of your data on behalf of the Commission, and by the confidentiality obligations deriving from the transposition of the General Data Protection Regulation in the EU Member States ('GDPR' [Regulation \(EU\) 2016/679](#).)

7. Who has access to your personal data and to whom is it disclosed?

Access to your personal data is provided to national authorities staff responsible for carrying out this processing operation and to authorised staff according to the "need to know" principle. Such staff abide by statutory, and when required, additional confidentiality agreements.

We have the necessary safeguards and agreements in place with our partners to ensure that the adequate level of protection of your personal data is not undermined.

The contractors have a nominated security officer whose role is to ensure adequate security implementation. Compliance with data protection regulation is required by its individual contract.

The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by law.

8. What are your rights and how can you exercise them?

Where applicable, you have the right to erase your personal data, to restrict the processing of your personal data, to object to the processing, and the right to data portability.

You can exercise your rights by contacting the Data Controller, or in case of conflict the Data Protection Officers.

Where you wish to exercise your rights in the context of one or several specific processing operations, please provide their description in your request.

9. Contact information

If you would like to exercise your rights, or if you have comments, questions or concerns, or if you would like to submit a complaint regarding the collection and use of your personal data, please feel free to contact the Data Controller:

- [National Helpdesk contact list](#).

- Contact information of DPO

Code	Country	DPO contact
AT	Austria	
BE	Belgium	da.dpo@minfin.fed.be
BG	Bulgaria	Mr. Minko Petrov minko.petrov@customs.bg + 359 2 9859 4421
CY	Cyprus	zzinonos@customs.mof.gov.cy +35722601673
CZ	Czechia	plk. Mgr. Lukáš Hlušíčka, Commissioner for Protection of Personal Data Budějovická 7, 140 00 Praha 4 + 420 261 332 014 podatelna@cs.mfcr.cz
DE	Germany	
DK	Denmark	Skatteforvaltningen Udviklings- og Forenklingsstyrelsen Informationssikkerhed og Databeskyttelse Osvald Helmuths Vej 4 DK-2000 Frederiksberg Att: Databeskyttelsesrådgiver Mail: DPO@UFST.dk
EE	Estonia	Estonian Tax and Customs Board infoturve@emta.ee
ES	Spain	Delegado de Protección de datos de la agencia Tributaria Calle Santa María Magdalena, 16, 28016, MADRID dpd@correo.aeat.es
FI	Finland	Ms Katja Kapanen tietosuoja@tulli.fi
FR	France	
GR	Greece	dpo@aade.gr
HR	Croatia	
HU	Hungary	
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IT	Italy	adm.dpo@adm.gov.it
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LU	Luxembourg	dpo@do.etat.lu
LV	Latvia	datuaizsardziba@vid.gov.lv +371-67122663
NL	Netherlands	Belastingdienst PO Box 2508 6401 DA Heerlen The Netherlands https://www.belastingdienst.nl/wps/wcm/connect/bldcontentnl/niet_in_enig_menu/prive/privacy
PL	Poland	Inspektor Ochrony Danych Szefa Krajowej Administracji Skarbowej, Warszawa (00-916), ul. Świętokrzyska 12, email: IOD@mf.gov.pl Data Protection Officer of the National Revenue Administration Warsaw ul. Świętokrzyska 12, email : IOD@mf.gov.pl

PT	Portugal	
Ro	Romania	General Directorate of Customs str. Alexandru Ivasiuc 34-40, District 6, Bucharest +40 21 311 24 91
SE	Sweden	dataskyddsbud@tullverket.se
SI	Slovenia	Data Protection Officer (DPO) Financial Administration of the Republic of Slovenia Šmartinska cesta 55, PO Box 631 SI -1001 LJUBLJANA Phone: +386 1 478 3800 email: dpo.furs@gov.si
SK	Slovakia	zodpovednaosoba@financnasprava.sk
UK	United Kingdom	

- Contact information of GDPR

Code	Country	DPO contact
AT	Austria	datenschutz@bmf.gv.at
BE	Belgium	
BG	Bulgaria	gdp@customs.bg
CY	Cyprus	
CZ	Czechia	Úřad pro ochranu osobních údajů (Office for Personal Data Protection) Pplk. Sochora 27 170 00 Praha 7 Phone: +420 234 665 111 Consultations: +420 234 665 800 Tuesdays and Thursdays, 13.00 - 15.30 Email: posta@uouu.cz Data Box ID: qkbaa2n https://www.uouu.cz
DE	Germany	
DK	Denmark	Datatilsynet Carl Jacobsens Vej 35 DK -2500 Valby Phone number: +45 33 19 32 00 Mail: dt@datatilsynet.dk Web: https://www.datatilsynet.dk/english/
EE	Estonia	Data Protection Inspectorate info@aki.ee
ES	Spain	Agencia Española de Protección de Datos (AEPD) Postal address Calle Jorge Juan, 6 28001 MADRID (+34) 901 100 099, or (+34) 912663517 Monday to Thursday from 9:00 to 17:30 Friday from 09:00 to 15:00 web page: www.aepd.es/es
FI	Finland	Office of the Data Protection Ombudsman Visiting address: Ratapihantie 9, 00520 Helsinki Postal address: P.O. Box 800, 00521 Helsinki, Finland E-mail: tietosuoja@om.fi Switchboard: +358 (0)29 566 6700 Telephone guidance for private persons: +358 (0)29 566 6777 Telephone guidance for controllers: +358 (0)29 566 6778 Mon – Fri 9 a.m. to 11 a.m. Registry: +358 (0)29 566 6768 https://tietosuoja.fi/en/office-of-the-data-protection-ombudsman

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GR	Greece	
HR	Croatia	
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PL	Poland	Prezes Urzędu Ochrony Danych Osobowych, Warszawa (00-193), ul. Stawki 2, e-mail: kancelaria@uodo.gov.pl President of the Personal Data Protection Office, Warsaw (00-193), ul. Stawki 2, e-mail: kancelaria@uodo.gov.pl
PT	Portugal	
Ro	Romania	The National Supervisory Authority for Personal Data Processing 28-30 G-ral Gheorghe Magheru Bld, District 1, 010336 Bucharest Tel: +40 318 059 211 Fax: +40 318 059 602 anspdcp@dataprotection.ro
SE	Sweden	The Swedish Data Protection Authority Box 8114 104 20 Stockholm Sweden +46 8 657 61 00 datainspektionen@datainspektionen.se
SI	Slovenia	Information Commissioner of the Republic of Slovenia Dunajska cesta 22 SI -1000 Ljubljana Phone: +386 1 230 97 30 Fax: + 386 1 230 97 78 E-mail: gp.ip@ip-rs.si DPO contact: dpo@ip-rs.si
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